



## **Frequently Asked Questions**

**1. What if my child or I don't live within the Western Sydney Region, can we still attend WSADA classes?**

The Academy is open to all students regardless where you live as long as you can make the nominated class start time.

**2. Where are the classes held?**

Classes are held in studios owned by the Riverside Theatre located in Parramatta. Studios are located at Church St, Parramatta in Sydney.

**3. How many students in a class?**

Class sizes can vary from 4 to 14 students.

**4. What is the duration of the classes?**

The class duration differs for each age group, however they range from 45 min to 1 hour 30 minutes. Please refer to the class schedule on our website.

**5. Does my child or I need to have had any experience in order to attend the classes?**

No experience is necessary to attend WSADA classes, just dedication and a willingness to learn whilst having loads of fun in the process.

**6. How do I enrol my child or me?**

You can complete and return an application form located on each page of this website, or email us your enquiry at [info@wsada.com.au](mailto:info@wsada.com.au) and we will send you an enrolment form. (Please note there is an enrolment form for children aged 5-18yrs and a different enrolment form for adults).

**7. I've enrolled, how do I make payment?**

If paying by term, payment is due one week prior to the term starting. If paying on a casual basis, payment is due prior to the class starting. However please note, regardless which method you choose, enrolments are necessary.

We are able to take payments electronically online to our nominated bank account. (Please refer to the enrolment form for details). We also accept bank cheques, and cash. Unfortunately credit card payments are not accepted at this point in time.

**8. What happens after I've enrolled and payment has been received?**

You will receive a letter / email which confirms receipt of payment, agreed class day and time, and further details to access the studio. (Please note, it will be very difficult to change the day and time agreed, as once classes begin for the term, students will be grouped into productions and these groups cannot change)

**9. What does my child wear to the classes?**

We ask that all students wear comfortable clothing that will enable them to move around easily. At times classes require students to lay or sit on the floor therefore their Sunday bests aren't required.

Please Note: In the near future there will be a formal WSADA T-shirt required to be worn by all students when attending classes; all parents will be advised when the T-shirts will be available and the cost to purchase them.

**9. If a class is missed due to absence do I receive a refund?**

Unfortunately no refunds are issued if you have nominated to pay by the term.

**10. What experience do the teachers have?**

The teachers at WSADA will have completed formal training, or have provided ample experience within the industry, or hold relevant qualifications in child and/or adult education.

**11. What criminal checks have been completed on the teachers?**

All WSADA teachers will be required to have a Working with Children Check completed and a Certificate as issued by the NSW Commission for Children and Young People.

You can check whether our teachers have a certified certificate, as their certificate number can be provided to you and in turn you can confirm the validity via the NSW Commission for Children and Young People's website at [www.kids.nsw.gov.au](http://www.kids.nsw.gov.au)

**12. What will my child or I be learning?**

Classes will differ depending on the class your child or you are enrolled in. Please refer to appropriate menus at the top of this website, as guides to the class themes are attached.

**13. Can parents observe their child's class?**

We would like to give your child every opportunity to build their confidence and have them concentrate fully in the class. We do know from experience that when parents are around, children tend to want to gain mum and dad's attention and in turn their focus is miss-directed; therefore we prefer parents not to observe their child's class. However we do appreciate that children can be shy for the first class or so, and in turn will allow parents to observe their child's first class.

**14. What if I have other questions, who can I speak to?**

Please feel free and don't hesitate to speak to any of the teachers directly, email us directly at [info@wsada.com.au](mailto:info@wsada.com.au) or in turn you can call the Director confidentially on 0414 510 746. We also welcome all feedback from both students and parents about any issues/improvements they wish to discuss.